Thomas C. Spanos

Aπό: Namecheap Concierge Team [concierge@namecheap.com]

Αποστολή: Τετάρτη, 12 Μαρτίου 2025 9:05 μμ

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Θέμα: [NC-MRP-3671] Thomas C. Spanos

Hello.

Thank you for contacting Namecheap Support!

Per our check, the mdlz.shop domain is a premium domain name. The current cost of the domain is \$236160.

We would like to clarify that there is a difference between regular domain names and premium ones. Regular domain names may be available immediately and can be registered or transferred within minutes in a regular process. On the other hand, premium domain names may be listed for sale by their existing owners, may be located at other registrars, and have specific peculiarities. We have partnerships with selling platforms, and we can deliver and book such domain names to Namecheap on behalf of our clients

In other words, after purchasing a premium domain name, it may take some time before it will be manageable from your Namecheap account. Such domains are often registered with other providers, so the first step is to transfer it to our system.

There are two types of transfer of such domains:

- 1) Fast transfers typically take place almost instantly after the 24-48 hours Namecheap verification process is complete.
- 2) Regular transfers may take up to 5-7 days. Prior to initiating a regular transfer, it may take up to 10 business days for our marketplace partner to have the seller prepare the premium domain name for transfer: unlock it, and supply us with the authorization code. As a result, the whole process may take up to 20 business days in total.

In other words, our team handles all the processes for you. We will do our best to deliver the domain to your Namecheap account if you purchase it.

You may read more about premium domain names in this article:

https://www.namecheap.com/support/knowledgebase/article.aspx/9990/35/how-to-get-a-premium-domain/

In addition, feel free to refer to our Domain Registration Agreement:

<u>https://www.namecheap.com/legal/domains/registration-agreement/</u> >> 5.Our Services. >> After-market domain names.

Your interest in our services is precious to us!

Should any other questions arise, we are here for you around the clock.

Best regards, Namecheap Team